

If you needed organised key holding services here tomorrow



you'd call: 0203 859 9588

At Fortis Property Services, we provide professional key holding and rapid response for housing associations, local authorities, block management teams and commercial agents. Keys are stored securely, access is controlled, and when incidents happen out of hours, you have a trusted team ready to attend. Every call out is handled promptly, professionally and with clear communication from arrival through to resolution.

People use key holding because it removes weak points. No keys being passed around. No panic call-outs to find access at 2am. No delay while a property is left exposed after a break-in, flood leak or alarm activation. You get controlled attendance, documented response, and a consistent operational route to entry. Simply **contact us** today to request a quotation.

For our full range of services and further details simply call or visit our website www.fortispropertyservices.co.uk

We'll be there when you need us.



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The Joiners Shop, Main Gate Road, Historic Dockyard, Chatham, Kent, ME4 4TZ

Key Holding Services

Technical overview

Secure key storage with controlled release and rapid response attendance.

What's included

- Secure key storage and indexing
- Controlled access and sign-out procedure
- Out-of-hours response attendance
- Incident logging and reporting

Typical call-outs

- Alarm activations
- Break-ins or forced doors
- Flood leaks and urgent access
- Contractor access support
- Vulnerable void security checks

What you get

- Reduced operational burden and delay
- Controlled access and fewer key losses
- Documented response and accountability

Process

- Key handover and indexing
- Access authority agreed (who can request)
- Call-out protocol and escalation set
- Response, attendance and report issued
- Ongoing review and updates

H&S controls

- Lone working procedures where required
- Dynamic risk assessment on arrival
- Incident escalation pathway